

# Browser and Retail Internet Banking Compatibility

## Recommended System Requirements

OS: Windows XP SP3, Windows Vista, Windows 7, OS X

Browser: Microsoft Internet Explorer 7 or 8, Mozilla Firefox 4, Opera 10, Google Chrome, Safari 5

PDF Reader: Adobe Reader/Acrobat 10

## Supported Configurations

Compatibility Notes:

- \* Not all browser and PDF software versions are compatible
- \* PDF version is the **default PDF application** version
- \* Adobe refers to both Adobe Reader and Adobe Acrobat
- \* Vista and Windows 7 share supported configurations

Compatibility Charts:

- \* Green = Fully Compatible; Yellow = Working; Red = Not Compatible

### Windows XP SP3 Compatibility

	IE7	IE8	Firefox	Chrome*	Safari (XP)	Opera
Adobe 6.0	✗	✗	✓	✓	⚠	⚠
Adobe 7.0	⚠	⚠	✓	✓	⚠	⚠
Adobe 8.0	✗	✗	✓	✓	✓	✓
Adobe 9.0	✓	✓	✓	✓	✓	✓
Adobe 9.1	✓	✓	✓	✓	✓	✓
Adobe 9.2	✓	✓	✓	✓	✓	✓
Adobe 9.3	✓	✓	✓	✓	✓	✓
Adobe 9.3.3	✓	✓	✓	✓	✓	✓
Adobe 9.3.4	✓	✓	✓	✓	✓	✓
Adobe 9.4.0	✓	✓	✓	✓	✓	✓
Adobe 9.4.1	✓	✓	✓	✓	✓	✓
Adobe 9.4.2	✗	✗	✓	✓	✓	✓
Adobe 9.4.3	✗	✗	✓	✓	✓	✓
Adobe 9.4.4	✗	✗	✓	✓	✓	✓
Adobe 10.0	✓	✓	✓	✓	✓	✓
Adobe 10.0.1	✓	✓	✓	✓	✓	✓
Foxit PDF	⚠	⚠	✓	✓	✓	✓
PDF-Xchange	✓	✓	✓	✓	✓	✓
Cool PDF	✗	✗	⚠	✓	⚠	⚠
Primo PDF	✗	✗	⚠	✓	⚠	⚠

\* Google Chrome features a built-in PDF reader that automatically renders the PDF document in the browser. It does not use or require Adobe.

### Windows 7 Compatibility

	IE7	IE8	Firefox	Chrome*	Safari	Opera
Adobe 6.0	Not Supported by Windows 7					
Adobe 7.0						
Adobe 8.0	✗	✗	✓	✓	✓	✓
Adobe 9.0	✓	✓	✓	✓	✓	✓
Adobe 9.1	✓	✓	✓	✓	✓	✓
Adobe 9.2	✓	✓	✓	✓	✓	✓
Adobe 9.3	✓	✓	✓	✓	✓	✓
Adobe 9.3.3	✓	✓	✓	✓	✓	✓
Adobe 9.3.4	✓	✓	✓	✓	✓	✓
Adobe 9.4.0	✓	✓	✓	✓	✓	✓
Adobe 9.4.1	✓	✓	✓	✓	✓	✓
Adobe 9.4.2	✗	✗	✓	✓	✓	✓
Adobe 9.4.3	✗	✗	✓	✓	✓	✓
Adobe 9.4.4	✗	✗	✓	✓	✓	✓
Adobe 10.0	✓	✓	✓	✓	✓	✓
Adobe 10.0.1	✓	✓	✓	✓	✓	✓
Foxit PDF	⚠	⚠	✓	✓	✓	✓
PDF-Xchange	✓	✓	✓	✓	✓	✓
Cool PDF	✗	✗	⚠	✓	⚠	⚠
Primo PDF	✗	✗	⚠	✓	⚠	⚠

\* Google Chrome features a built-in PDF reader that automatically renders the PDF document in the browser. It does not use or require Adobe.

### Mac OS X Compatibility

	IE7	IE8	Firefox	Chrome*	Safari	Opera
Adobe 6.0	Not Supported by Mac OS X					
Adobe 7.0						
Adobe 8.0			✓	✓	✓	✓
Adobe 9.0			✓	✓	✓	✓
Adobe 9.1			✓	✓	✓	✓
Adobe 9.2			✓	✓	✓	✓
Adobe 9.3			✓	✓	✓	✓
Adobe 9.3.3			✓	✓	✓	✓
Adobe 9.3.4			✓	✓	✓	✓
Adobe 9.4.0			✓	✓	✓	✓
Adobe 9.4.1			✓	✓	✓	✓
Adobe 9.4.2			✓	✓	✓	✓
Adobe 9.4.3			✓	✓	✓	✓
Adobe 9.4.4			✓	✓	✓	✓
Adobe 10.0			✓	✓	✓	✓
Adobe 10.0.1			✓	✓	✓	✓

\* Google Chrome features a built-in PDF reader that automatically renders the PDF document in the browser. It does not use or require Adobe.

Mobile Device Compatibility:

- \* Apple iOS 4 (iPhone) is supported but unable to view PDF documents
- \* Android OS is not supported

Browser Display Issues:

- \* Firefox and Opera document popup takes a vertical length to the footer of the displayed page. This causes difficulty reading documents in some cases.
- \* Internet Explorer has a display issue with all embedded PDF viewers causing multiple scroll bars.



Opera Browser



Firefox Browser



Internet Explorer